

TERMS & CONDITIONS CUBE HOSTEL

CONTENT

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Cube Hostel reserves the right at any time without notice to revise the contents of our websites, including these Terms and Conditions. Any changes to these Terms and Conditions will be posted on this website, by continuing to use our website following any such change you will signify that you agree to be bound by the revised conditions.

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CUBE Hostel regularly obtains rich media from its users and/or guests. By supplying rich media to us, you are deemed to have accepted all following Terms and Conditions:

You confirm to grant CUBE Hostel permission to use the material to promote its locations on any medium.

You confirm that rich media you provide is owned by you and that you are fully entitled to grant to CUBE Hostel non-exclusive rights to use it.

You confirm that you are not violating, plagiarizing, or infringing the rights of any third parties including copyright, trademark, trade secrets, privacy, publicity, personal or proprietary rights.

You confirm the consent of anyone who is identifiable in your provided rich media or the consent of a parent or guardian if the person is less than 18 years of age.

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FORCE MAJEURE

Cube Hostel shall not be liable to users for any breach of these conditions of use or any failure to provide or delay in providing our services through our site resulting from any event or circumstance beyond our reasonable control including, without limitation, industrial disputes, breakdown of systems or network access, fire explosion or accident.

APPLICABLE LAW

These conditions shall be governed and construed in accordance with European Law and any disputes shall fall within the exclusive jurisdiction of the European Courts. If any provision of these disclaimers and exclusions

shall be unlawful, void or for any reason unenforceable then that provision shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions.

PAYMENTS

Terms of Payment (1-9 persons)

Cube Hostel will issue a receipt for the full amount of the stay on the date of departure. Payments can be made via our website www.cubehostel.be via credit/debit card (2% charge) which allows - MasterCard, visa, maestro or cash at the reception.

Terms of Payment (10 or more persons)

Cube hostel reserves the right to charge a 50% deposit on group bookings to confirm the reservation. The remaining amount of the payment (final payments) must be made at least 2 Weeks prior to arrival. If a group booking is made within 2 weeks prior to arrival, full payment is necessary when booking.

Cube hostel reserves the right to cancel bookings and forfeit the services offered if there is a delay in the payment.

CUBE Hostel reserves the right to alter its rates for economic purposes, such as currency fluctuation/ inflation, or an increase in supplier costs etc... (Supply and demand will apply). Any changes in rates will not affect bookings that have already been confirmed by CUBE Hostel.

Your Credit Card is only used to guarantee your reservation. Full payment is due upon arrival at Cube Hostel.

BOOKING

(1-9 persons)

If you want to make a booking, you have to send an e-mail to: hello@cubehostel.be or visit our website www.cubehostel.be. Please include all necessary details (passport copy, passport number, arrival/departure dates, payment method, how many persons, etc.) to ensure a quick check-in.

CUBE hostel will ensure the accuracy of the bookings, in the unlikely event of double booking, CUBE Hostel will provide another room/bed at equal or more superior quality at no extra charge if not fully booked.

Group Bookings (10 or more persons)

If you want to make a booking, you have to send an e-mail to: hello@cubehostel.be. A list of all persons and necessary documents

(Passport copy, passport number, arrival/departure dates, payment method, how many persons, etc.) must be sent 1 month prior to arrival and must be re-confirmed 2 weeks prior to arrival.

WHAT IS YOUR CANCELLATION POLICY?

Cancellations must be sent in writing to hello@cubehostel.be and are only valid if confirmed in writing by CUBE Hostel.

(1-9 Persons)

No shows

If you do not cancel and do not check in on the first day of your booking: A cancellation fee equivalent to one night's stay per person is applicable. If your booking is for more than one night, the hostel reserves the right to cancel the remainder of your booking and resell the bed/room.

Less than 24 hours notice

A cancellation fee equivalent to one night's stay per person is applicable. If you cancel within 24 hours you need to contact the hostel directly by phone or email.

More than 24 hours notice

Your hostel booking will be refunded.

Reschedule

If you need to reschedule your reservation please let us know at least 24 hours before your scheduled arrival date. In this case please send us an email to hello@cubehostel.be

If the reschedule is within 24 hours of the booking, a fee of 25% will be applied.

(10 or more persons)

Group bookings must be cancelled within 1 month prior to the arrival date to avoid any extra costs/charges.

If the cancellation is more than 2 weeks prior to the arrival date
A cancellation fee of 25% will be applied.

If the cancellation is less than 2 weeks prior to the arrival date
A cancellation fee of 50% will be applied.

If the cancellation is part of the booking, max. 4 persons
The individual cancellation policy will be applied.

The total amount of the booking has to be paid 2 weeks before arriving date.

CHECK-IN / CHECK-OUT

Upon arrival, all guests MUST provide sufficient identification (passport).

Earliest check-in time: 3:00 PM

Latest check-out time: 12:00 AM

If you arrive prior to the check in time we would gladly offer our lounge area to relax and enjoy while your room/bed is being prepared. We will also store your luggage to allow you the freedom to wonder this beautiful city.

For early or late check-in / check-out times – Please communicate direct with us to see if the option is available hello@cubehostel.be.

For any special requests, please sent an e-mail to hello@cubehostel.be

WHEELCHAIR ACCESS

Cube hostel has wheelchair accessible room available. Please communicate with us prior to your arrival to ensure its availability.

GOOD TO KNOW

If you booked a special deal, package or booked a stay during a peak period, please check the specific terms and conditions of the individual product. Some of these may be non-refundable or have other individual conditions. Special conditions apply for all bookings during Rock Werchter and other Festivities.

INCLUDED IN THE PRICE

The price for accommodation includes the cost of bed linens and taxes.

Breakfast will be served every morning between 8am and 11am and is included in the price.

DISCLAIMER

Please note that every effort has been made to ensure the accuracy of all information on this website. However, CUBE Hostel does not accept responsibility for any errors or omissions.

All parties agree that the venue and jurisdiction regarding any matter related to these terms and conditions shall be where CUBE Hostel is located, and the associated laws of Belgium.

SEASONAL FESTIVITIES/HOLIDAYS/FESTIVALS/WEEKENDS

****Special Rock Werchter Conditions****

Minimum nights stay requirements:

June 30th to July 3th: 3 nights

All bookings which include any date between June 30th to July 3th will be required to be prepaid in advance. Cube Hostel will pre-charge the credit card used to book for the full amount to secure the booking.

We reserve the right to cancel any booking, which does not meet these requirements at any time.

Cancellations made until February 29th will receive a refund, minus the first nights accommodation.

Cancellations made after March 1st until the date of arrival will not receive a refund.

****Special Start of the Academic year Conditions**** (1/9 – 30/9)

Cancellations made at least 21 days prior to arrival will receive a refund, minus the first nights accommodation.

Cancellations made within 21 days of arrival will not receive a refund.