

Cube Hostel: General Terms & Conditions

CONTENT

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REVISIONS

Cube Hostel reserves the right at any time without notice to revise the contents of our websites, including these Terms and Conditions. Any changes to these Terms and Conditions will be posted on this website, by continuing to use our website following any such change you will signify that you agree to be bound by the revised conditions.

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Certain links, including hypertext links, on our website will lead you to websites or pages that are not under the control of Cube Hostel. Links are provided for convenience and the inclusion of any link does not imply endorsements in any way of the site to which it links.

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CUBE Hostel regularly obtains rich media from its users and/or guests. By supplying rich media to us, you are deemed to have accepted all following Terms and Conditions:

- You confirm to grant CUBE Hostel permission to use the material to promote its locations on any medium.
- You confirm that rich media you provide is owned by you and that you are fully entitled to grant to CUBE Hostel non-exclusive rights to use it.
- You confirm that you are not violating, plagiarizing, or infringing the rights of any third parties including copyright, trademark, trade secrets, privacy, publicity, personal or proprietary rights.
- You confirm the consent of anyone who is identifiable in your provided rich media or the consent of a parent or guardian if the person is less than 18 years of age.

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FORCE MAJEURE

Cube Hostel shall not be liable to users for any breach of these conditions of use or any failure to provide or delay in providing our services through our site resulting from any event or circumstance beyond our reasonable control including, without limitation, industrial disputes, breakdown of systems or network access, fire explosion or accident.

APPLICABLE LAW

These conditions shall be governed and construed in accordance with European Law and any disputes shall fall within the exclusive jurisdiction of the European Courts. If any provision of these disclaimers and exclusions shall be unlawful, void or for any reason unenforceable then that provision shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions.

Cube Hostel: Accommodation Booking Terms & Conditions

By proceeding with the reservation/booking you accept and agree with Cube Hostel that the reservation, if accepted by us, shall be on the terms and conditions as follows:

1. Definitions

In the following "we" or "us" means CUBE HOSTEL, and "you" means the person whose name is on the Accommodation Booking Form and who has signed to accept these conditions on behalf of all the persons for whom accommodation is required. "Arrival Date" is the day preceding the first night for which accommodation is being booked, whether or not you or any of your party actually arrives.

2. Payment of Deposit

If you made a booking of which the total amount exceeds €500, or you have made a group booking (8 or more persons), you will be asked to pay a 50% deposit of the total booking amount upon confirmation of your booking. No booking contract exists between you and us until the deposit is received on our account. If you did not make a group booking and the total accommodation charges do not exceed €500, no prepayment of a deposit is required.

3. Payment of Balance

If the total amount of your stay exceeds €1.000, the difference between the total accommodation charges and the prepaid deposit will become payable 2 weeks prior to your Arrival Date, or on a date agreed by us at the point of booking. In all other cases, the balance is payable upon your arrival in the hostel.

4. Cancellation Policy

Group bookings must be cancelled within 1 month prior to the Arrival Date to avoid any extra costs/charges.

If the cancellation is more than 2 weeks prior to the Arrival Date, a cancellation fee of 25% will be applied.

If the cancellation is less than 2 weeks prior to the Arrival Date, a cancellation fee of 50% will be applied.

If the cancellation is for only a part of the booking, a max. of 4 persons could be applied to the individual cancellation policy. Individual bookings may be cancelled free of charge up to 24 hours before the actual Arrival Date. Cancellations within the 24 hour window will result in a penalty equal to the first night's stay. No shows will be liable to pay the full reservation amount.

5. Cancellation by us

If for any reason we have to cancel the booking, we will endeavour to make alternative arrangements in consultation with you. If you are not happy with these alternatives, our liability will be limited to a refund of all payments you have made regarding this booking.

6. Groups and Responsibility

From the time of booking until the end of your stay with us, you will be responsible to ensure that all members of your group comply with these terms and conditions. Upon your arrival, this responsibility will be delegated to a designated group leader, being the one completing the check-in. You, or your designated group leader, will be responsible for discipline and adequate supervision of all group members at all times.

7. Damage Deposit and Charges

All damages to the facilities caused by you, a member or multiple members of your group must be paid for in full. Therefore, all groups bigger than or equal to 8 guests, will be asked to make an electronic damage deposit of €250 on the credit card used for booking. This deposit will be entirely refunded upon checkout, unless any damages arose. The charges for damage will be applied for the amount corresponding to the actual loss. We preserve the right to determine the amount of the actual loss ourselves on an acceptable basis, without the possibility of debate. If the amount of damage exceeds €250, you will still be liable for full payment of the amount exceeding the damage deposit. Non-payment of these charges will automatically result in the request for a police intervention to make a report and enforce repayment of the incurred loss.

8. Responsibilities during Your Stay

We will endeavour to do all that is reasonable to ensure that you, your party and their belongings are safe and secure during your stay. However, we cannot accept any liability for any accidents beyond our control or for any loss, damage or theft of your property. We provide a secure baggage storage area and lockers in the room. It is your responsibility to use these, as you consider appropriate.

9. House Rules

To guarantee the comfort and safety of all guests we have listed our House Rules in a separate document, attached below. The House Rules summarize the most important do's and don'ts of the property, together with the payable penalties for violation of these rules. The House Rules are inherently part of the Accommodation Booking Terms & Conditions and can be found in all rooms, as well as in the tablet form to be signed upon check-in. Agreeing with the Accommodation Terms & Conditions automatically means you agree with all House Rules as well.

10. Acceptance of the Terms & Conditions

You must agree with these terms and conditions in order to book your accommodation with us and be granted access to the property. Non-acceptance of this document will automatically result in the cancellation of your reservation.

11. Prevailing of our Terms & Conditions

Cube Hostel's own Accommodation Terms & Conditions always prevail on any other Terms & Conditions from any other online travel agents or booking partners you may have used.

Name: _____ Date: _____ Signed: _____ (digital signature)

Cube Hostel – House Rules

❖ Check in and check out

- Standard check-in time is **15:00**. Earlier check-ins may be requested but are subject to availability.
- Standard check-out time is **11:00**. If you have booked a Lazy Checkout you have until **13:00** to snooze. If you are an early bird and wish to check-out before 09:00, please put your cards in the mailbox.

- ❖ **Smoking is strictly not allowed** in the hostel. Please take it outside or pay the price. Any violation of the non-smoking policy will be penalized with a €200 fine, which is immediately payable upon determination of the violation.
- ❖ **Use of any kind of illegal drugs is strictly prohibited** in the hostel. Violation of this rule will automatically result in a police intervention and the concerning guest(s) will be banned from the property.
- ❖ **The kitchen, cinema and bedrooms are guest only areas** and are not meant to invite people. In addition to this rule, **non-guests are not allowed in the hostel after closing hours**. Friends of guests are only allowed in the bar and lounge area on the ground level. Letting non-guests into the hostel is a violation of this rule and will result in a fine of €100 per person, immediately payable.
- ❖ **Food, drinks and alcohol is strictly prohibited in the rooms**. We like to keep our place clean for everyone and would be thankful for your help. Costs for cleaning and repairs resulting from disrespectful use of our facilities will be on your behalf as stipulated in the Accommodation Terms & Conditions that you signed upon check-in. Extra cleaning costs amount to €100 per room.
- ❖ **Breakfast** is available daily from 08:00 – 11:00 in the kitchen upon presentation of your breakfast card. These cards can be obtained at the reception for a small surcharge. If you lose your breakfast card, you will need to buy a new one. It is your own responsibility to save guard them. It is not allowed to take any food away from the kitchen.
- ❖ **Towels** are available for rent at the front desk. On the day of your check-out, please leave your towels on the bathroom floor. Any guest taking the rented towel with him/her after check-out will be charged €50.
- ❖ **Use of own linen is not allowed** for hygienic reasons. This includes sleeping bags.
- ❖ **Don't play with fire!** Read the evacuation sign carefully. If you hear the alarm, get out fast and safely using the nearest emergency exit. The use of fire hoses, fire escapes, fire extinguishers and emergency buttons is only allowed in case of emergency. Any violation of this rule results in a fine of €500.
- ❖ **Cube Hostel is not liable** for any loss, damage or theft of your property during your stay. Please take good care of it and use the designated lockers or storage room.
- ❖ **Please keep it quiet during the night between 22:00 – 08:00**. Have fun, enjoy our place but respect our facilities and other guests. We all live under the same roof. Any guest(s) who, in the opinion of our staff, compromises the comfort or security of other guests or staff will be asked to leave the hostel without possibility for refund.
- ❖ **Pets are not allowed** in the Cube Hostel.
- ❖ **Guests under 18** must have a written permission from their parents or guardian to stay at the hostel.
- ❖ By making a reservation you agreed to the **Accommodation Terms & Conditions** of the hostel, including these **House Rules**.

Come as a guest, leave as a friend...

Enjoy your stay!